



BOWLUS ROAD CHIEF NEW TRAVEL TRAILER TWO YEAR LIMITED WARRANTY

WARRANTY COVERAGE

Bowlus Road Chief, LLC (Bowlus Road Chief) warrants its travel trailers against defects in workmanship and/or materials, except as specifically excluded. This warranty covers repairs and adjustments needed to correct defects in materials and/or workmanship of any part supplied by Bowlus Road Chief, subject to the exceptions and exclusions indicated under "What Is Not Covered By This Limited Warranty" on pages 2-3 of this warranty.

This limited warranty lasts for 24 (twenty-four) months and the warranty period starts on the date of sale, which is the date listed on the Manufacturer's Statement of Origin, or the date on which the buyer takes delivery of the trailer, whichever is sooner.

Warranty coverage terminates if you sell or otherwise transfer ownership of your Bowlus Road Chief travel trailer. Coverage also terminates if you rent out your Bowlus Road Chief travel trailer. Bowlus Road Chief reserves the right to refuse any service to customers with outstanding invoices.

Bowlus Road Chief, LLC is the warrantor for these limited warranties. These warranties apply to all Bowlus Road Chief Travel Trailers. To obtain the benefits of this warranty, the original owner must contact Bowlus Road Chief in writing within ten (10) days of the original date of sale to register for warranty coverage.

Bowlus Road Chief, LLC
1910 Eastman Ave., Unit B
Oxnard, California 93030
Email: service@bowlusroadchief.com

GENERAL INFORMATION

As the owner, you are responsible for ensuring that your Bowlus Road Chief Travel Trailer is operated and maintained according to all recommendations, instructions and precautions contained in the *Bowlus Road Chief Owner's Manual*, the individual manuals for appliances and other components installed on your trailer, and this warranty document. Any statement or instruction given by Bowlus Road Chief, or any of its employees, agents, officers, affiliates, or assigns does not negate the buyer's responsibility in this regard.

You should keep detailed service and maintenance records because, under some circumstances, they may be required for warranty coverage. These records should include the date of service, description of the service performed, and/or parts installed. Bowlus Road Chief will not deny a warranty claim solely because you do not have records to show that you maintained your travel trailer. However, damage or failures caused by lack of proper maintenance or misuse are not covered under warranty.

This Limited Warranty is for recommended use only and does not include damage or failure caused by accident, lack of maintenance, abuse, regular use, overload or any cause not attributable to a defect in original material or workmanship.

REPLACEMENT PARTS

During the warranty period, Bowlus Road Chief will repair or replace only those defects attributable to Bowlus Road Chief. Any needed parts replacement will be made using new or remanufactured parts. The decision whether a part should be repaired or replaced will be made by Bowlus Road Chief. Parts scheduled to be replaced as required maintenance are warranted only until their first replacement. Bowlus Road Chief reserves the right to substitute components or parts of substantially equal quality at its discretion.

Like all Bowlus Road Chief products, the factory installed parts on your trailer are built to the highest standards of quality, durability, and performance. In addition, the parts and components installed on your trailer are carefully selected by Bowlus Road Chief for optimum compatibility with your trailer's unique specifications. For this reason, Bowlus Road Chief strongly recommends using only genuine Bowlus Road Chief-authorized parts whenever possible. Non-authorized, non-genuine Bowlus Road Chief parts, including any damages or failures resulting from the use thereof, are not covered by any Bowlus Road Chief warranty.

Repairs and adjustments covered by these warranties are made at no charge for parts and labor.

TIRE AND BATTERY WARRANTY

The tires and batteries that come as original equipment on your trailer are warranted (if at all) by their respective manufacturer, and not by Bowlus Road Chief. Tire and Battery warranties are handled by their respective service procedures according to their respective manufacturer's written warranty policy.

To obtain service for a tire or battery defect, take the defective tire or battery to an authorized retailer of the part manufacturer. (Refer to your local phone or internet directory for dealer locations.) For additional warranty information or assistance contact the respective tire or battery manufacturer directly. In some instances, Bowlus Road Chief may be able to assist you in obtaining the part manufacturer's contact information. Please contact Bowlus Road Chief for additional information.

LIMITATIONS OF IMPLIED WARRANTIES

Implied warranties (if any), including but not limited to implied warranties of merchantability and implied warranties of fitness for a particular purpose and are hereby limited in duration to the term of this Limited Warranty. All other warranties, whether express or implied, including any verbal statements made by Bowlus Road Chief or any of its affiliates, officers, agents or assigns are hereby disclaimed by Bowlus Road Chief.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

WHAT IS NOT COVERED BY THIS LIMITED WARRANTY

The following is a non-exhaustive list of what is not covered by this limited warranty:

1. Parts and components installed on your trailer that may be warranted by persons or entities other than Bowlus Road Chief, including but not limited to batteries, range, propane system, refrigerator, water heater, microwave, air conditioner and other materials. (Please refer to the warranty terms and conditions, if any, as set forth by the manufacturer of the specific part or component.)
2. Damage related to, caused by, or resulting from any and/or all modifications made to the travel trailer by someone other than Bowlus Road Chief.

3. Normal deterioration caused by wear and exposure, such as, but not limited to, fading and/or discoloration of fabrics, upholstery, flooring or exterior components.
4. Noise, vibration, cosmetic conditions, and other deterioration caused by ordinary use of the trailer and not attributable to a defect in materials or workmanship are considered "normal wear-and-tear" and are not covered by this warranty.
5. Routine maintenance and service items such as, but not limited to, inspections, lubricating, resealing of exterior components, tightening of fasteners, light bulbs, fuses, cleaning or adjustments, including but not limited to doors, drawers, LP pressure, interior or exterior cleaning and any other systems.
6. Variances perceived by the buyer that are not attributable to a defect in materials or workmanship and do not substantially impair the use of the trailer for its ordinary recreational purpose.
7. Damage to electronics due to voltage variations, fluctuations or other electrical related abnormalities.
8. Guarantees, representations, modifications, and/or additional warranties made orally or in writing by any person, including Bowlus Road Chief, or any of its agents, beyond what is contained in this New Travel Trailer Limited Warranty;
9. Travel trailers that are licensed, registered, or primarily used outside of the United States or Canada.
10. Travel trailers not originally sold through a Bowlus Road Chief authorized dealer.
11. Defects or damage related to or caused in whole or in part by, or any way related to any of the following:
 - a. Damage or loss of use due to abuse, misuse, neglect, theft, lack of or improper routine maintenance, or vandalism.
 - b. Failure to follow instructions contained in any owner or user manual provided in connection with the sale of the trailer. (NOTE: Any statement or instruction given by Bowlus Road Chief, or any of its employees, officers, agents, affiliates, or assigns, does not negate the buyer's responsibility to operate and maintain the trailer according to all recommendations, instructions, and precautions contained in the *Bowlus Road Chief Owner's Manual*, the individual manuals for appliances and other components installed on your trailer, and this warranty document.)
 - c. Alteration or modification of the travel trailer except such alterations or modifications made by Bowlus Road Chief.
 - d. Environmental conditions and/or chemicals applied to the trailer.
 - e. Mold, mildew, and/or water damage not caused by or attributable to a warrantable defect or nonconformity.
 - f. Use of the trailer other than for temporary recreation purposes. (Such as use of the trailer for residential, commercial, rental or disaster purposes.)
 - g. Damage due to loading, either beyond the load capacity or due to improper towing due to improper hitching, or improper balance.
 - h. Failure to seek and obtain repairs in a timely manner.
 - i. Failure to use reasonable effort to mitigate damage caused by defects that the owner knows about or could have readily discovered through reasonable inspection.
 - j. Failure to properly ventilate the trailer.
 - k. Damage or loss caused in whole or in part by the acts or omissions of any kind by any party other than Bowlus Road Chief.

DISCLAIMER OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

The performance of necessary repairs and adjustments is the exclusive remedy under this New Travel Trailer Limited Warranty or any implied warranty. Bowlus Road Chief does not authorize any person or entity to create for it any other obligation or liability in connection with this travel trailer.

Bowlus Road Chief shall not be liable for incidental or consequential damages resulting from breach of this written warranty or any implied warranty. Incidental expenses include, but are not limited to: travel expenses, gasoline, oil, lodging, meals, telephone, toll, loss of work, or loss of use of the trailer. This disclaimer is independent of any failure of the essential purpose of any warranties provided with the trailer, and shall survive any determination that a warranty failed of its essential purpose. Some examples of consequential damages would be: stained curtains due to leaks or open windows, or floor damage due to a plumbing leak.

Any implied warranty of merchantability or fitness for a particular purpose is limited to the duration of this written warranty, except in states where such limitation is not allowed.

OBTAINING WARRANTY SERVICE

In order to obtain warranty service under this Limited Warranty, the buyer must do the following:

- Notify the Bowlus Road Chief dealer where you purchased the travel trailer or Bowlus Road Chief of the warrantable defect or nonconformity within 10 days of the discovery of said defect.
- Once the warranty repairs are approved by Bowlus Road Chief, you may schedule to have the warranty repair work performed at a Bowlus Road Chief authorized independent repair facility.
- Pay any freight or transportation cost, import duties, fees, and all incidental expenses associated with obtaining warranty service.

Regardless of any other arrangements for warranty service, Bowlus Road Chief, at its sole discretion, reserves the right to require warranty repairs to be performed at the Bowlus Road Chief manufacturing facility in Ventura County, California.

If you need assistance, you may contact Bowlus Road Chief headquarters at:

Bowlus Road Chief, LLC
 1910 Eastman Ave., Unit B
 Oxnard, California 93030
 Email: service@bowlusroadchief.com

Please be prepared to supply the following information:

- The VIN number of the travel trailer: _____
- Approximate mileage and typical use: _____
- Date of original purchase: _____
- Nature of the problem and steps or service which have been performed to date.

NOTE: Timing and availability for service at the Bowlus Road Chief factory in Ventura County is limited. Delays in scheduling and completing repairs may occur. All costs associated with transporting the trailer for any warranty service shall be the sole responsibility of the owner, including costs incurred by the owner in connection with making the trailer available for repair.

CHANGES IN DESIGN

Bowlus Road Chief, LLC reserves the right to make changes in design and improvements to its travel trailers without imposing any obligation upon itself to install the same on its trailers theretofore manufactured.

STATUTE OF LIMITATIONS

No action may be brought against Bowlus Road Chief for breach of this Limited Warranty, any applicable implied warranty, or for any other claim arising out of or relating to any Bowlus Road Chief trailer after the expiration of the twenty-four (24) month Limited Warranty Period.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS.
YOU MAY ALSO HAVE OTHER RIGHTS, WHICH MAY VARY FROM STATE TO STATE.